

A photograph of two young women standing outdoors in front of a brick building with large windows. The woman on the left has curly brown hair and is wearing a white shirt and a patterned scarf. The woman on the right has dark hair pulled back, wears glasses, and a red hoodie. Both are smiling and looking at each other. The background is slightly blurred.

CHRISTIAN  
CONFERENCE  
TRUST

CONFERENCE WITH  
**CONFIDENCE**



## DEAR GUEST,

Christian Conference Trust has been serving groups for over 100 years and we're always committed to ensuring you have a safe and enjoyable stay.

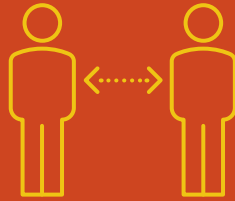
To make sure that everyone can continue to 'conference with confidence' we've made some important changes which we wanted to share with you.

**Heather Thomas**  
Head of Operations





We ask all guests to be mindful of the following three points:



**RESPECT  
PERSONAL SPACE**

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**KEEP HANDS  
CLEAN**

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**TELL US IF YOU  
FEEL UNWELL**

Return to your room and contact a duty manager straightaway if you feel unwell.



# AA COVID-19 CONFIDENT

We have been accredited by the AA as being Covid Confident.

This means that we have passed the AA's stringent criteria and have in place the necessary risk assessment, safety measures and staff training to reopen safely, in line with the UK's respective government guidelines as well as UKHospitality and respective trade association guidelines, as they are published.



## CONSTANT CLEANING



In preparation for your arrival, our centres are thoroughly cleaned and sanitised. We have increased our staff to guest ratio, to ensure we can provide constant cleaning throughout your stay.

We sanitise public areas regularly, using suitable cleaning products and antibacterial cleaners. Close attention is paid to high-contact surfaces such as door handles and tables. There is increased cleaning of public toilets at regular intervals.

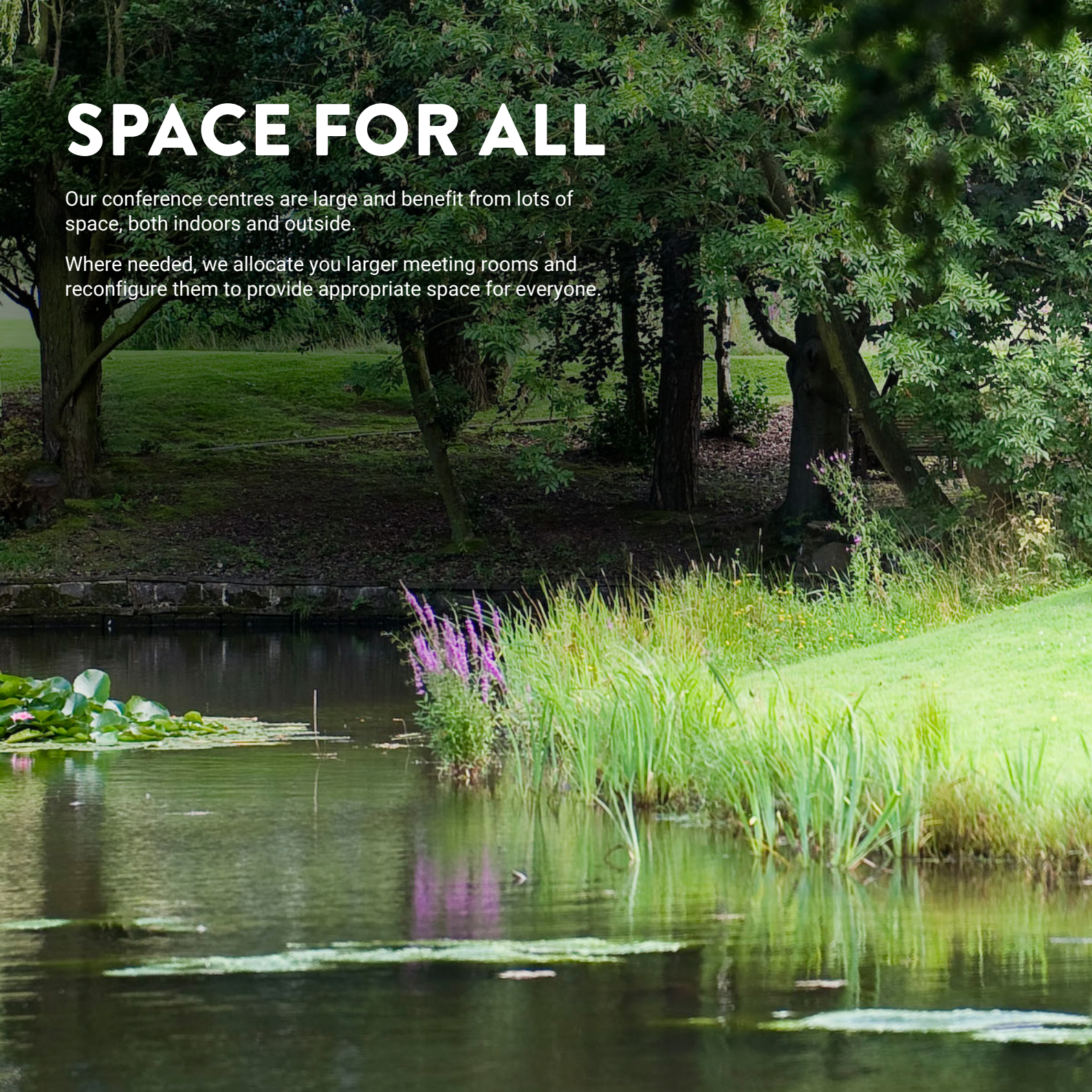
After bedrooms are cleaned to government guidelines, rooms are sealed at the door with tape to guarantee your room is ready for you. We've removed some non-essential items from bedrooms, to reduce contact surfaces. Should you need pens, paper, extra pillows or a blanket, we will be happy to provide them – simply contact reception.



# SPACE FOR ALL

Our conference centres are large and benefit from lots of space, both indoors and outside.

Where needed, we allocate you larger meeting rooms and reconfigure them to provide appropriate space for everyone.



# GREAT FOOD, SERVED IN A SAFE ENVIRONMENT



We still serve delicious meals, but we've made a few small changes to the dining room.

There is no self-service, staff plate up your choice of meal behind a Perspex screen.

Dining rooms have appropriately spaced seating, and our bar areas have increased space both at the bar and in the seating areas, so you can relax comfortably and safely.

## GO CONTACTLESS



Please make use of contactless card payments for items purchased from our bar or gift shop. The contactless limit has been upped to £45.00.

Should payment be over the contactless limit, we will ensure that traditional chip-and-pin equipment is sanitised after every use.



# DON'T HESITATE TO GET IN TOUCH

If you have any questions, contact us on  
**0300 111 4444** or at **info@cct.org.uk**

# LATEST UPDATE

From Monday 19th July, the wearing of a face mask will no longer be required whilst at our venues. We will continue to have a supply of face masks available should you choose to wear one.

Please be assured, that we are committed to providing a safe and welcoming space for all of our guests and staff.



PART OF THE

**CHRISTIAN CONFERENCE TRUST**